



23.06 RELEASE NOTES

June 24, 2023

Accruent Confidential and Proprietary, copyright 2023. All rights reserved.

This material contains confidential information that is proprietary to, and the property of, Accruent, LLC. Any unauthorized use, duplication, or disclosure of this material, in whole or in part, is prohibited.

No part of this publication may be reproduced, recorded, or stored in a retrieval system or transmitted in any form or by any means—whether electronic, mechanical, photographic, or otherwise—without the written permission of Accruent, LLC.

The information contained in this document is subject to change without notice. Accruent makes no warranty of any kind with regard to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Accruent, or any of its subsidiaries, shall not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this material.

Contents

Release information.....3

Introduction 3

Improvements and issues fixed 3

Release information

Release Date: June 24, 2023

Release Version: 23.06

Introduction

This document describes the features and functionality of this release of FAMIS 360. Enhancements include API enhancements and bug fixes.

After the deprecation of Internet Explorer in June 2022, we no longer support the browser for running FAMIS 360. We recommend using Microsoft Edge instead.

The features highlighted below are now available. For more information or to learn how your organization can start using these features, please contact our sales team at 800-774-7622 or contact your account executive.

Improvements and issues fixed

Component	Summary	Reference #
API	Enhanced the functionality of the Geolocations API by allowing the ability to POST (create) latitude and longitude values directly on a PropertyID without the need for an Asset ID or Request ID. When latitude and longitude information was updated through the UI for a property, the associated AssetId and RequestId values returned null when querying the GET /geolocations endpoint for that property ID. With this enhancement, the POST Geolocations endpoint now accepts latitude and longitude values for a PropertyID without the mandatory requirement of an Asset ID or Request ID. - Multiple associations of latitude and longitude are not allowed directly with a Property ID, but multiple associations are allowed when associated with a Request ID or Asset ID linked to the property. - If latitude and longitude values are already associated with the Property ID, Request ID, or Asset ID, an error message will be triggered, indicating that "Latitude X and Longitude X already exist for PropertyID: xxx." This enhancement provides an improved workflow for adding geolocation data to properties, allowing for easier integration of latitude and longitude coordinates from external systems.	56192

Component	Summary	Reference #
Inventory	Resolved an issue introduced in the 23.05 release where users without the Inventory Admin security right were unable to create new shopping carts due to a timeout on the Find Cart page. After creating a cart, the Find Cart page, which serves as a confirmation page, was timing out due to an excessive number of search results, including duplicates of the same shopping cart. Resolution: The code causing the issue has been rolled back, restoring the functionality of the Find Cart page for non-admin users.	60371
Find Asset	Customers with the Risk Assessment Enabled flag turned on in Healthcare settings were encountering an error on the Find Asset page. Previously, when the Risk Assessment Enabled flag was on, users would receive an error when accessing the Find Asset page. The issue has been addressed, ensuring that the Find Asset page now loads correctly regardless of the flag being on or off. Additionally, a new field on the page related to the Risk Assessment feature now loads and functions properly.	60343
Purchase Request	Inactive Cost Codes could still be selected on work orders in FAMIS360. Previously, even though Cost Codes with an inactive status were not supposed to be displayed to users according to the Help menu, they could still be selected. The resolution ensures that when users access the Miscellaneous section of a work order and click on the Cost Codes dropdown, only active Cost Codes will be visible. This fix eliminates the possibility of users selecting incorrect or inactive Cost Codes, thereby reducing confusion, and improving the experience for end users.	58757
Schedules	Users encountered an error when attempting to delete a schedule in FAMIS360. The error occurred because the schedule could not be deleted when there were associated work orders, even though the work orders were already inactivated when the schedule was inactivated.	57435

Component	Summary	Reference #
	After the fix, users can now delete schedules without encountering any errors, regardless of whether there are associated inactivated work orders or not. This enhancement provides users with a smooth and error-free experience when managing schedules in FAMIS360.	
Purchasing	Users were able to add Material Items and Service Items to a Purchase Requisition (PR) even after the PR had been cancelled. After the fix, users are no longer able to perform the action of adding Material Items or Service Items to a PR when the PR header status is any spelling variant of "Cancelled" (including "Canceled," "Cancelled," "Cancel," or "Cancels"). This fix ensures that the functionality aligns with the intended behavior and prevents users from adding items to a cancelled PR, maintaining data accuracy and consistency.	55851
API	Applying a PATCH for the Property API to update the SlaExcludeWeekendsFlag, PrintProcedureFlag, InventoryFlag, or RequestCloseNotificationScheduledFlag resulted in an error stating that the value cannot be "NULL," despite providing a valid true/false value. This issue affected both the API and the Bulk Tools utilizing the API. This fix enables the mass updating of flags for multiple properties, eliminating the need for manual changes or relying on Support to run scripts. Users in FAMIS360 can now successfully run a PATCH on the Properties API to update the SlaExcludeWeekendsFlag, PrintProcedureFlag, InventoryFlag, or RequestCloseNotificationScheduledFlag fields without encountering a NULL error. This improvement provides greater flexibility and efficiency in managing property flags, allowing for streamlined updates across multiple properties.	54588
Procedures	The Start Date field in printed work orders (WOs) displayed the Rescheduled For date/Created time instead of the expected Rescheduled For date and time. The correct display of the rescheduled date and time is crucial for scheduling and prioritizing workers' daily tasks, especially for staff relying on paper-based WOs. This fix ensures that when a WO is rescheduled to a future date and time, the printed version of the WO accurately reflects both the rescheduled date and time in the Request Date and Request Time fields.	53451

Component	Summary	Reference #
	Previously, when printing a WO, only the date changed to the rescheduled date, while the time remained as the initial creation time. Users with the ability to create and edit WOs will now experience the updated behavior where both the rescheduled time and date are correctly shown on the printed WO.	
Purchase Order	Resolved an issue related to the incorrect tax rate applied to receipts when a purchase order (PO) is defined as Non-Taxable. This issue was causing confusion for users as the receipt amount showed the taxed amount, contrary to the expected behavior. The problem was identified and addressed in this release to ensure a seamless experience. The resolution ensures that when a user receives an item in a PO that is marked as Non-Taxable, the amount displayed on the receipt accurately reflects the untaxed amount.	52845
Timecard	Labor records in the Timecard module could be edited or deleted on a closed work order (WO), despite the intended locked financial status. Previously, technicians could manipulate the system by changing time that had already been reviewed by a lead or make mistakes in labor records after the WO was closed. To address this, a fix has been implemented that enforces the appropriate restrictions on labor record modifications in the Timecard module for closed WOs. For FAMIS360 users without the Update Locked Financial security right, they will no longer be able to edit or delete timecard entries on closed WOs in the Timecard module. Users with the Update Locked Financial security right will retain the ability to edit or delete timecard entries regardless of the WO status. These changes ensure data integrity and align with the business need to prevent unauthorized changes or mistakes in labor records during the WO closure process.	52654

FAMIS 360 RELEASE NOTES – June 2023

Accruent, LLC

11500 Alterra Parkway

Suite 110

Austin, TX 78758

www.accruent.com